

# CONTACTS and EMERGENCIES

Water Line

The following information is provided for your reference. It is not intended to be a substitute for professional advice.

City of Dallas	311	311
Police Department	937-7382	937-7382
Fire Department	937-7382	937-7382
Public Works	937-7382	937-7382
Public Health	937-7382	937-7382
Public Safety	937-7382	937-7382
Public Works	937-7382	937-7382
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## CONTACTS & EMERGENCIES

### 42. EMERGENCY CONTACT LIST

#### Authorities & Utility Companies

Emergency	000
Brisbane City Council (24 hr Hotline)	3403 8888
Doctor: Riverside Medical Centre, Eagle Street	3832 2111
Fire –	000
General Fire Enquiries	3247 8594
Gas Authority - Origin Energy	132 461
Hospital: Royal Brisbane, Herston Rd, Herston	3636 8222
Pay TV - Foxtel	13 17 87
Police	000
316 Adelaide St Station	32582582
Power Authority - Energex	131 253
Rescue Emergency Service (SES)	3403 0011
Telephone - Telstra	132 200

#### Aurora

Building Manager	3236 9944
	3236 9955 (Fax)

#### Trade Suppliers / Services

Appliances (Kitchen) - Omega Smeg	3266 0444
Appliances (Laundry) – Fisher & Paykel	1300 650 590
Electrician & Security Intercom	Contact Building Manager
Air Conditioning & Mechanical Exhaust	Contact Building Manager
Plumber	Contact Building Manager

## **43. WHAT TO DO IN AN EMERGENCY**

Repairs to building services should only be attempted by licensed tradespersons. The following information is intended to provide you with an immediate course of action to prevent further damage in the event of an emergency.

### **Water Leak**

The hot and cold water supply shut-off valves are located in the hydraulics cupboard in the common area on your floor. Access to these cupboards is by the Building Manager.

### **Gas Leak**

The gas shut-off is located in the kitchen cupboard under the cooktop. If gas smells are detected it is advisable to contact Origin Energy 132 461. Extinguish any possible sources of ignition and open windows to ventilate the room.

### **Power Failure**

The switchboard is located in the linen cupboard. An earth leakage safety switch protects all lighting and power circuits. If this switch has tripped out reset it once only. If it trips again a fault is present in either the wiring or with an appliance plugged into the wiring.

### **Carpet Stain**

Blot up liquids immediately using whatever non-coloured absorbent material is at hand (paper towels, toilet rolls).

Avoid brushing or scrubbing the carpet pile as this will result in permanent damage.

Refer to table of stain removal techniques in Section 37.

Contact a carpet-cleaning specialist.