



420 Queen Street

Car Parking Rules for The Aurora Tower (July 2023)

Car parking rules at Aurora Tower exist to keep residents safe and prevent damage to vehicles and property.

Visitors' Car Park

The visitors' car park located on level 1 adjacent to Rich Lane is provided for short term infrequent use by bona fide visitors to the Aurora Tower.

- All vehicles parked in the visitors' car park must display an authorised parking slip, otherwise the vehicle may be towed at the owner's expense.
- Parking slips are available by completing the visitors' car parking log located at reception and being authorised by a resident, or in the case of service providers by the Building Manager or the retail lot. Visitors cannot sign-in themselves.
- Residents who sign in a visitor acknowledge they have both read and understood the car parking rules.
- The authorised parking slip only remains valid for the date and period specified on the slip. The slip must be displayed in the vehicle in a clearly visible position, such as the dashboard. Any vehicle not displaying a parking slip (or displaying an expired slip) may be towed at the owner's expense.
- **The parking slip is issued on the understanding that the vehicle parks within the Visitor car-parking space. If the vehicle does not fit within the boundary of the space, it cannot be parked there and the permit is void.** Oversize vehicles make it difficult for other vehicles to enter and leave spaces and to navigate the driveway, especially when other vehicles are parked in the 2 minutes drop off/pick up zone.
- Legitimate visitors are defined as people visiting a resident in the Aurora Tower on an infrequent basis. The primary intention of visitors must be to remain in the building. Residents must not sign in any person whose real purpose for visiting extends outside the building i.e., to shop or work in the city.
- Residents (persons living in the building - either permanent or short term) are not permitted to park vehicles in the visitors' car park.
- Apartment owners who do not reside in the building are not permitted to park vehicles in the visitors' car park unless legitimately visiting another person residing in the building or attending to business in the building.

- Contractors/service providers are permitted to park in the visitors' car park. However, they must be working within the Aurora Tower at the same time and adhere to the parking rules. If a contractor/service provider is working for a resident they must be signed in by that resident.
- The Loading Bay located at the southern end (closest to Wharf Street) of visitors' car park is not to be used as visitor car parking at any time by any person unless otherwise arranged.
- Staff working in retail lots within the Aurora Tower are not permitted to park in the visitors' car park at any time.
- The contractors or sales representatives to retail lots may park in the visitors' car park so long as they are visiting the retail lot for business related purposes. They must not leave the building.
- Overnight parking is permitted in the visitors' car park by legitimate visitors who remain in the building during this time only.
- The wash bay located on the lower level of the visitors' car park is not to be used for visitor parking on weekends. During these periods, it is available to residents for the purpose of washing their vehicles only.
- An "Unauthorised Car Parking" notice will be placed on any vehicle that remains in the visitors' car park without a valid parking slip. Details of offending vehicles are recorded in the Aurora Tower Car Parking Log. A heavy sticker is placed on the rear window of repeat offenders.

Internal Car Parks

- Residents must park in the car space/s that is allocated to their lot unless otherwise prearranged and documented accordingly.
- All cars must be parked within the car park boundaries (the black numbered rectangle at the front of the individual car park is the front boundary) and not protrude. Where the car park is also being used for storage (domestic items, motor bikes etc) and the car protrudes on to common property the items must be removed and stored elsewhere.
- Oaks guests must park in Oaks spaces that have a yellow "OAKS CAR PARKING" sign. But only if their vehicle fits within the defined space. Large cars/vans/utilities must not park where the yellow sign also states "NO LONG/ LARGE VEHICLES". This requirement is for safety reasons.
- Apartment owners and residents can only rent or sublease their car space to other persons residing in the building.
- Residents are permitted to tow vehicles from their private car space. They should first report this to reception who will attempt to contact the owner of the illegally parked vehicle. Staff may offer the resident an alternative short term car space for their vehicle.

- Towing from a resident's car space can only be authorised by the person responsible for the car space i.e., the apartment owner or resident who can verify their ownership/residency status. Furthermore, they must contact the towing company direct and accept responsibility for their actions. Reception staff can provide them with contact details for the towing company.