



Aurora Towers Private Customer Service Request Form 2025 – Pre Winter or Pre Summer

Date: Click or tap to enter a date.

Customer Details	
Name:	Contact Number:
Email Address:	Apartment Number:

Work Details
Work requested: Pre-Winter / Pre-Summer Service

Labour & Parts			
See Pre-Winter Pre-Summer Pricing below.			
Schedule	1 x Air conditioner	2 x Air conditioners	3 x Air conditioners
Pre Summer <i>September - November</i>	\$175.00ex GST	\$260.00 ex GST	\$355.00 ex GST
Pre Winter <i>March - May</i>	\$175.00ex GST	\$260.00 ex GST	\$355.00 ex GST
*Conditions – A minimum of 4 apartments must be scheduled on the same visit to receive these fixed price Pre Summer & Pre Winter services.			
We will advise of dates that have been set aside for these services.			
Supply of any parts or filter will be additional to this proposal.			
Payment in full is due on completion.			
A copy of our Standard Terms and Conditions is available on request.			

Special Conditions – Repair work not associated with Pre Summer or Pre Winter Service.

Attendance & Diagnostic Fee including up to one hour of labour is \$235.00 excl GST. Standard hourly rate is \$150.00 excl GST.

Travel to and from supplier/s for additional/non-standard parts or equipment deemed necessary will be charged at our standard hourly rate.

By completing, signing and returning this form, you agree to our Standard Terms and Conditions, which includes making payment on completion of works. Any special payment terms must be pre-approved with our management.

Customer Approval		
Customer Name:	Customer Signature:	Date: Click or tap to enter a date.